

CASE STUDY



Automotive Supplier Drives Continuous Improvement Culture with Fellow NEAA Member

One of the world's leading systems partner to the automotive industry launches its Group Operating System with the Support of Business Transformation Associates Ltd.



"Our EK Redcar plant has seen successful growth for several years, in 2018 we recognised the opportunity to improve our business was through greater focus on Operational Excellence and Cost. We kicked off our plant initiative 'Stronger Together' along with a Lean Competency Training & Development programme with BTA. Working with BTA is a brilliant partnership, Colin & Kim's expertise and training approach has certainly supported our Elringklinger Operating System (EKOS) and Operational Excellence journey"

Glen Pearson / General Manager / ElringKlinger GB



"It has been a pleasure working with Glen and his team at the Redcar facility, supporting them on the roll-out of their Living Continuous Improvement initiative. Our expertise and that of our team is centred upon an in-depth knowledge and practical application of the Toyota Production System. We provide an unrivalled level of operational expertise, delivering high impact results for our Clients that are immediately effective and sustainable."

Kim English / Director / Business Transformation Associates Ltd

Background

BTA has a proven track record of implementing lean production systems, developing and delivering accredited training programmes that help businesses across the country build skilled workforces for the future.

BTA are one of the few training providers accredited by Cardiff University to certify Lean Competency, providing assurance that our programmes are relevant, well structured, appropriately resourced and effectively delivered against current up-to-date Lean thinking standards.

Approach and Solution

BTA took the time to fully understand the strategic intent of the organisation and identified a roadmap to support the delivery of its business objectives. BTA partner with clients, becoming an active member of their team providing the knowledge, experience and coaching in change management that is initially absent from the business when embarking on a lean journey.

The Site Leadership team have completed a Hoshin Kanri workshop and fully engaged in the process to support delivery of Site Strategy. 8 members of staff have been trained in the Toyota 8 Step Practical Problem-Solving providing them with a robust process to determine root cause of problems. To date, more than 190 employees of the site have completed our Lean Competency Training Programme at level 1a, providing them with a basic understanding of lean specifically designed for individuals that will be exposed to lean transformation activity.



Outcome and Advantage

Training the workforce in the fundamentals of Lean thinking, particularly the 8 Wastes has enabled the 'living continuous improvement' culture change. The employee engagement and contribution in this transformation has been fantastic.

The 2019 journey has realised improvements in organisational structure, developing a high performing team culture and the implementation of Strategy Deployment (Hoshin Kanri).

Business KPI's show improved trends in customer delivery performance, production processes and inventory reductions.

• networking • business excellence • skills & training • sector voice • innovation • collaboration • promotion

T 0191 516 4400 E enquiries@northeastautomotivealliance.com W northeastautomotivealliance.com